Date Created	Added By	Action	Change				
17/05/2021 22:38	[redacted]	Entry Created	**Entry ID** 14668361	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS [redacted] o informed that Goldhawk Road station will be unstaffed and keys will be at Shepherds Bush Market station	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
18/05/2021 15:47	[redacted]	Entry Created	**Entry ID** 14674760	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between Unstaffed Outgoing and [redacted] SS2)	**Restricted** None
18/05/2021 15:47	[redacted]	Sub Entry Added	**Entry Description** Emergency ticket office suite key seal changed to 5933663				**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 04:03	[redacted]	Entry Created	**Entry ID** 14678659	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Opening Checks Done, Station Opened.	**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 05:35	[redacted]	Entry Created	**Entry ID** 14679412	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** O.P.O. Checks T213 E/B LCN 21321, T171 W/B LCN 21394. All in Order	**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 06:37	[redacted]	Entry Created	**Entry ID** 14679901	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted] CSS2)	**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 12:08	[redacted]	Entry Created	**Entry ID** 14681968	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** CSS [redacted] at Ladbroke Grove meal break	**Restricted** None

Date Created	Added By	Action	Change

19/05/2021 13:47	[redacted]	Entry Created	**Entry ID** 14682387	**Station** Ladbroke Grove	**Entry Type** Incident	**Entry Description** A passenger collapsed on the EB platform at SBM and CSS [redacted] went to assist. But additional help required so CSS [redacted] went to assist. The police arrived at 13.20 , they managed to get a response from him and it was established that he (passenger) was under the influence. They got him to sit on the seat and assisted him offsite at 13.28	**Restricted** None
Date Created	Added By	Action	Change				
19/05/2021 14:36	[redacted]	Entry Created	**Entry ID** 14682697	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
19/05/2021 15:01	[redacted]	Entry Created	**Entry ID** 14682931	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted] (CSS2)	**Restricted** None
Date Created	Added By	Action	Change				
19/05/2021 22:00	[redacted]	Entry Created	**Entry ID** 14685066	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between Unstaffed Outgoing and [redacted] (CSS2)	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 01:05	[redacted]	Entry Created	**Entry ID** 14686344	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed, Station Closed	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 04:09	[redacted]	Entry Created	**Entry ID** 14687116	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Opening Checks Done , Station Opened	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 05:36	[redacted]	Entry Created	**Entry ID** 14687859	**Station** Ladbroke Grove	**Entry Type** Fault	**Entry Description** Help Point Computer Crashed Has Not re-set, Have Tried Calling 1290 A Number of Times No Joy. Will Keep Trying. Have Informed All Radios Help Points Not Working	**Restricted** None

Date Created	Added By	Action	Change				
20/05/2021 05:38	[redacted]	Entry Created	**Entry ID** 14687873	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** O.P.O. Checks Done T213 E/B LCN 21310, T171 W/B LCN 21427. All in Order	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 01:31	[redacted]	Entry Created	**Entry ID** 14703600	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done, All in Order.	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 01:30	[redacted]	Entry Created	**Entry ID** 14703590	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Ref Entry 14700455 (white ear piece) Retrieved From E/B Track. Customer Name [redacted].	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 01:27	[redacted]	Entry Created	**Entry ID** 14703570	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Posters Displayed.	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 01:27	[redacted]	Entry Created	**Entry ID** 14703567	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed Station Closed.	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 01:23	[redacted]	Entry Created	**Entry ID** 14703539	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change				
21/05/2021 22:11	[redacted]	Entry Created	**Entry ID** 14702078	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
21/05/2021 21:44	[redacted]	Entry Created	**Entry ID** 14701949	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** CSA [redacted] was handed in one empty brown purse by a customers that she found on a train . CM: 658227	**Restricted** Only AMs, CSMs and CS Supervisors

21/05/2021 21:44	[redacted]	Lost Property	**Perishable** No	**Valuable** No	**Contains Cash** No	**Found By** Customer	**Location Found** On a train	**Location Stored** CSS Office Ladbroke Grove
Date Created	Added By	Action	Change					
21/05/2021 20:59	[redacted]	Entry Created	**Entry ID** 14701744	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Not Checked	**Restricted** None	
Date Created	Added By	Action	Change					
21/05/2021 20:43	[redacted]	Entry Created	**Entry ID** 14701687	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** CSS [redacted] completed a station security and asset checks and found all in order. There are known faults	**Restricted** Only AMs, CSMs and CS Supervisors	
Date Created	Added By	Action	Change					
21/05/2021 17:18	[redacted]	Entry Created	**Entry ID** 14700741	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Central Minor delays eastbound only while we investigate an incident at Holborn. GOOD SERVICE westbound. Circle Severe delays due to train cancellations. Hammersmith and City Severe delays due to train cancellations. Tickets will be accepted on London Buses. Overground Minor delays between Liverpool Street and Chingford/ Cheshunt/ Enfield Town while we fix a faulty train at Chingford. GOOD SERVICE on all other routes. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None	
Date Created	Added By	Action	Change					

21/05/2021 17:03	[redacted]	Entry Created	**Entry ID** 14700661	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays due to train cancellations. Hammersmith and City Severe delays due to train cancellations. Tickets will be accepted on London Buses. Overground Minor delays between Liverpool Street and Chingford/ Cheshunt/ Enfield Town while we fix a faulty train at Chingford. GOOD SERVICE on all other routes. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 16:56	[redacted]	Entry Created	**Entry ID** 14700614	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Met LIS called an reported that train 262 17:02 Barking service cancelled on the east. Train 205 cancelled on the westbound	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
21/05/2021 16:42	[redacted]	Entry Created	**Entry ID** 14700556	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Operative [redacted] booked on for duties at Ladbroke Grove station . Sentinel Number [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
21/05/2021 16:17	[redacted]	Entry Created	**Entry ID** 14700455	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Customer by the name of [redacted] dropped her white headphones on the eastbound track. Because of track restrictions I was unable to assist the customer. However I told her to check at the CSS Office tomorrow.	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
21/05/2021 15:06	[redacted]	Entry Created	**Entry ID** 14700010	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** Late Entry: CSA [redacted] on duties here at Ladbroke Grove	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				

21/05/2021 14:51	[redacted]	Entry Created	**Entry ID** 14699896	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Large gaps in the eastbound and westbound service due to train cancellations and an earlier faulty train at Stepney Green	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 14:08	[redacted]	Entry Created	**Entry ID** 14699546	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays due to train cancellations. District Severe delays due to an earlier faulty train. Tickets will be accepted on London Buses. Hammersmith and City Severe delays due to an earlier faulty train. Tickets will be accepted on London Buses. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 14:06	[redacted]	Entry Created	**Entry ID** 14699532	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS [redacted]k took up duties at Ladbroke Grove station Logbook read and understood. Also briefed by outgoing CSS. Keys and radio to hand. MET LIS has been informed of my Track restrictions	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
21/05/2021 14:03	[redacted]	Entry Created	**Entry ID** 14699516	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
21/05/2021 14:03	[redacted]	Sub Entry Added	**Entry Description** One item of Lost property item on hand: CM: 658228 : Present				**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 13:48	[redacted]	Entry Created	**Entry ID** 14699424	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Station security check done, AIO, nothing to report.	**Restricted** None

Date Created	Added By	Action	Change				
21/05/2021 13:47	[redacted]	Entry Created	**Entry ID** 14699422	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 12:51	[redacted]	Entry Created	**Entry ID** 14699127	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** PHP28/LAD44 in ticket hall tested, AIO.	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 10:16	[redacted]	Entry Created	**Entry ID** 14698284	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays due to an earlier faulty train at Stepney Green. District Severe delays Earl's Court to Upminster eastbound due to a faulty train at Stepney Green. Hammersmith and City Severe delays due to an earlier faulty train at Stepney Green.	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 09:56	[redacted]	Entry Created	**Entry ID** 14698131	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle No service anticlockwise due to a faulty train at Stepney Green. District Severe delays Earl's Court to Upminster eastbound due to a faulty train at Stepney Green. Hammersmith and City No service Liverpool Street to Barking due to a faulty train at Stepney Green.	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 09:53	[redacted]	Entry Created	**Entry ID** 14698106	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Due to a defective train at Stepney Green H&C is suspended between Liverpool Street & Barking with delays to the rest of the lines	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 06:27	[redacted]	Entry Created	**Entry ID** 14696670	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read. Station keys and radio to hand.	**Restricted** None

Date Created	Added By	Action	Change				
21/05/2021 06:26	[redacted]	Entry Created	**Entry ID** 14696667	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted] SS1)	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 05:33	[redacted]	Entry Created	**Entry ID** 14696306	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** O.P.O. Check T213 E/B LCN 21545, T171 W/B LCN 21390. All in Order.	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 04:13	[redacted]	Entry Created	**Entry ID** 14695615	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Opening Checks Done Station Opened	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 01:24	[redacted]	Entry Created	**Entry ID** 14695094	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done , All in Order	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 01:11	[redacted]	Entry Created	**Entry ID** 14694924	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed Station Closed	**Restricted** None
Date Created	Added By	Action	Change				
21/05/2021 01:10	[redacted]	Entry Created	**Entry ID** 14694911	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				

20/05/2021 19:54	[redacted]	Entry Created	**Entry ID** 14692948	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Minor delays due to train cancellations. Hammersmith and City Severe delays westbound only, due to train cancellations. GOOD SERVICE eastbound. Jubilee Minor delays between Waterloo and Stratford eastbound only while we deal with a customer incident. GOOD SERVICE on the rest of the line. Overground Minor delays between Willesden Junction and Richmond while we deal with an obstruction the track. GOOD SERVICE on other London Overground routes. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 13:59	[redacted]	Entry Created	**Entry ID** 14690794	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Central Minor delays due to an earlier customer incident at Mile End. Circle Minor delays anti clockwise due to train cancellations. GOOD SERVICE Clockwise Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 06:44	[redacted]	Entry Created	**Entry ID** 14688410	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 05:53	[redacted]	Entry Created	**Entry ID** 14687974	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Job No 555- 31823 For Help Point Computer	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 01:14	[redacted]	Entry Created	**Entry ID** 14686489	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done , All in Order	**Restricted** None

Date Created	Added By	Action	Change				
20/05/2021 01:04	[redacted]	Entry Created	**Entry ID** 14686332	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 01:15	[redacted]	Entry Created	**Entry ID** 14677988	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done , All in Order	**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 01:06	[redacted]	Entry Created	**Entry ID** 14677825	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed, Station Closed	**Restricted** None

Date Created	Added By	Action	Change				
19/05/2021 01:05	[redacted]	Entry Created	**Entry ID** 14677808	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 22:11	[redacted]	Entry Created	**Entry ID** 14676598	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 15:43	[redacted]	Entry Created	**Entry ID** 14674741	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** A Lady tripped over by the station entrance. she was assisted by CSS [redacted] and CSA [redacted]. She said it was purely an accident, she was fine and declined any further assistance NFA	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 15:39	[redacted]	Entry Created	**Entry ID** 14674709	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed betwee [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 13:34	[redacted]	Entry Created	**Entry ID** 14673873	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 11:41	[redacted]	Entry Created	**Entry ID** 14673346	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 10:24	[redacted]	Entry Created	**Entry ID** 14672939	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** MET Info Train 206 going into siding, and train 205 no driver so gap in service	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 07:44	[redacted]	Entry Created	**Entry ID** 14672120	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** PHP test done on the headwall EB. All ok	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 06:34	[redacted]	Entry Created	**Entry ID** 14671501	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 05:31	[redacted]	Entry Created	**Entry ID** 14671025	**Station** Ladbroke Grove	**Entry Type** Station Asset Checks	**Entry Description** Train 171 LCN: 21332 first westbound service to Hammersmith arrived and departed platform 2 on time as per WTT 50. All In - Cab Monitors are working. This was verified with the driver	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
18/05/2021 05:20	[redacted]	Entry Created	**Entry ID** 14670890	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 04:45	[redacted]	Entry Created	**Entry ID** 14670442	**Station** Ladbroke Grove	**Entry Type** Station Asset Checks	**Entry Description** Train 213 LCN: 21337 first eastbound service to Aldgate arrived and departed platform 1 on time as per WTT 50. All In~ Cab monitors are working. This was verified by me	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
18/05/2021 04:36	[redacted]	Entry Created	**Entry ID** 14670387	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Station opened : All Pre - opening checks completed. All UTS gates tested and are working. AFM 29 switched on from the SCU. There are no contractors on site. Heavy rain is forecast from 14:00 hours today, however wet floor signs are still in place .	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
18/05/2021 01:34	[redacted]	Entry Created	**Entry ID** 14669800	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Fault(s) Found	**Restricted** None

Date Created	Added By	Action	Change				
18/05/2021 01:19	[redacted]	Entry Created	**Entry ID** 14669632	**Station** Ladbroke Grove	**Entry Type** Station Asset Checks	**Entry Description** FCP Test: This test was carried out by CSS[redacted] and is working . Receipt placed in the assets and licences folder	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				

18/05/2021 01:18	[redacted]	Entry Created	**Entry ID** 14669615	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Station Closed: All passenger trains has departed this station, All passengers has exited the station. All UTS gates been tested and are working. AFM 29 switched off from the SCU. Wet floor signage placed around the station.	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
18/05/2021 01:12	[redacted]	Entry Created	**Entry ID** 14669514	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Train 204 LCN: 21512 last westbound service to Hammersmith arrived and departed platform 2 on time as per WTT 50	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
18/05/2021 00:43	[redacted]	Entry Created	**Entry ID** 14669176	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Central Minor delays due to an earlier customer incident at Queensway. District No service between Turnham Green and Richmond due to a signal failure. GOOD SERVICE on the rest of the line. London Buses accepting tickets. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
18/05/2021 00:40	[redacted]	Entry Created	**Entry ID** 14669158	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Train 210 LCN 21428 Last eastbound Edgware Road service arrived and departed platform 1 on time as per WTT 50	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
18/05/2021 00:23	[redacted]	Entry Created	**Entry ID** 14669066	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Train 207 LCN: 21554 last eastbound service to Barking arrived and departed platform 1 on time as per WTT 50	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
17/05/2021 23:35	[redacted]	Entry Created	**Entry ID** 14668785	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Operative [redacted] booked on for duties at Ladbroke Grove station . Sentinel Number: [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
17/05/2021 23:15	[redacted]	Entry Created	**Entry ID** 14668659	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** CSS [redacted] completed a station security and asset checks and found all in order. There are no known faults	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
17/05/2021 22:39	[redacted]	Entry Created	**Entry ID** 14668372	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** District No service between Turnham Green and Richmond due to a signal failure. GOOD SERVICE on the rest of the line. London Buses accepting tickets. Overground No service between South Acton and Richmond due to a signal failure at Acton Central. GOOD SERVICE on all other London Overground routes. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None

Date Created	Added By	Action	Change				
17/05/2021 22:35	[redacted]	Entry Created	**Entry ID** 14668303	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSA [redacted] returned POM Suite keys to CSS Office. These keys were placed in the red box on the wall. Seal Number [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change

17/05/2021 22:23	[redacted]	Entry Created	**Entry ID** 14668182	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS [redacted] took up duties at Ladbroke Grove station. Keys and radio to hand. Logbook read and understood. There is rain at present. [redacted] has been informed of my track restrictions	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
17/05/2021 22:20	[redacted]	Entry Created	**Entry ID** 14668166	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed betwee [redacted])	**Restricted** None
17/05/2021 22:20	[redacted]	Sub Entry Added	**Entry Description** One item of lost property on hand. CM: 658228 - Present				**Restricted** None
Date Created	Added By	Action	Change				
17/05/2021 21:03	[redacted]	Entry Created	**Entry ID** 14667785	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** Toilet has been fixes. New flusher installed as well a new cistern the contractor said needed replacing	**Restricted** None
Date Created	Added By	Action	Change				
17/05/2021 16:32	[redacted]	Entry Created	**Entry ID** 14666547	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
17/05/2021 13:36	[redacted]	Entry Created	**Entry ID** 14665337	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
17/05/2021 13:34	[redacted]	Entry Created	**Entry ID** 14665328	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change				
17/05/2021 06:38	[redacted]	Entry Created	**Entry ID** 14662814	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted])	**Restricted** None
Date Created	Added By	Action	Change				
17/05/2021 05:52	[redacted]	Entry Created	**Entry ID** 14662406	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** First Westbound service delay: Train 213 LCN: 21548 first westbound service to Hammersmith arrived and departed platform 2 at 05:45	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
17/05/2021 05:31	[redacted]	Entry Created	**Entry ID** 14662245	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
17/05/2021 05:29	[redacted]	Entry Created	**Entry ID** 14662223	**Station** Ladbroke Grove	**Entry Type** Customer Assistance	**Entry Description** PA's been made informing customers of the late running of the first westbound service to Hammersmith. with the exception of Shepherds Bush Market and Goldhawk Road station	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
17/05/2021 05:24	[redacted]	Entry Created	**Entry ID** 14662170	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Train Cancellations: Met LIS called and reported that the following trains have been cancelled Train 171, 172. 275, and train 200 - ONA	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				

17/05/2021 04:52	[redacted]	Entry Created	**Entry ID** 14661728	**Station** Ladbroke Grove	**Entry Type** Station Asset Checks	**Entry Description** Train 213 LCN : 21457 first eastbound service to Aldgate, arrived and departed platform 1 on time as per WTT 50 AI In - Cab monitors {OPO} are all working. This was verified with the driver	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
17/05/2021 04:35	[redacted]	Entry Created	**Entry ID** 14661597	**Station** Ladbroke Grove	**Entry Type** Fault	**Entry Description** Station Opened : All Pre - opening checks are completed. All UTS gates are tested and are working . AFM 29 switched on via the SCU. All Platforms checked. Rain is forecast throughout the day . Wet floor signage displayed.	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 22:06	[redacted]	Entry Created	**Entry ID** 14693580	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted])	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 20:42	[redacted]	Entry Created	**Entry ID** 14693166	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Not Checked	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 20:38	[redacted]	Entry Created	**Entry ID** 14693155	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** CSS [redacted] completed a station security and assets check and found all in order. There are no known faults	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				

20/05/2021 20:07	[redacted]	Entry Created	**Entry ID** 14693011	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Minor delays due to train cancellations. Hammersmith and City Minor delays due to train cancellations. Jubilee Minor delays between Waterloo and Stratford eastbound only due to an earlier customer incident. GOOD SERVICE on the rest of the line. Overground Minor delays between Willesden Junction and Richmond while we deal with an obstruction the track. GOOD SERVICE on other London Overground routes. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 19:13	[redacted]	Entry Created	**Entry ID** 14692740	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Operativ[redacted] booked on for duties at Ladbroke Grove station. Sentinel Number: 1[redacted]7	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 19:08	[redacted]	Entry Created	**Entry ID** 14692717	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS[redacted] is on a meal break at Westbourne Park station	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 17:19	[redacted]	Entry Created	**Entry ID** 14692158	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** [redacted] called and reported that the following trains have been cancelled. Train 263, 264, 265, 266 and 267 on the west and will be also missing on the eastbound	**Restricted** None
Date Created	Added By	Action	Change				

20/05/2021 16:48	[redacted]	Entry Created	**Entry ID** 14691946	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** There is a big gap in the service mainly westbound service. About 20 minutes delayed . This is due to cancellations.. There are also delays on the eastbound. This is also due to cancellations	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 16:32	[redacted]	Entry Created	**Entry ID** 14691847	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Good service is now on the District Line	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 16:13	[redacted]	Entry Created	**Entry ID** 14691720	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays anti - clockwise due to train cancellations. GOOD SERVICE Clockwise. District Minor delays between Wimbledon and Edgware Road due to a customer incident earlier. GOOD SERVICE on the rest. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 16:03	[redacted]	Entry Created	**Entry ID** 14691655	**Station** Ladbroke Grove	**Entry Type** Staff Taxis	**Entry Description** Bookings made for Passenger [redacted] Booking Numbers Journey Details Ref:1948999 D341 From: AVELEY 21/05/2021 04:44 To: UPMINSTER 21/05/2021 05:00	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 15:55	[redacted]	Entry Created	**Entry ID** 14691606	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** CSS[redacted] called LGR station and reported that he is with the Optician . He also reported that he has been advised to go to the A & E at the Western Eye Hospital. CSM's [redacted] informed	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
20/05/2021 15:26	[redacted]	Entry Created	**Entry ID** 14691437	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays anti - clockwise due to train cancellations. GOOD SERVICE Clockwise. District No service between Parsons Green and Wimbledon due to trespassers on the track. MINOR DELAYS between Parsons Green and Earls Court Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None

Date Created	Added By	Action	Change				
20/05/2021 14:58	[redacted]	Entry Created	**Entry ID** 14691248	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Lines Status Circle Severe delays clockwise due to train cancellations. GOOD SERVICE anti - Clockwise Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None

Date Created	Added By	Action	Change				
20/05/2021 14:56	[redacted]	Entry Created	**Entry ID** 14691240	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS [redacted] ck issued POM Suite keys to CSA [redacted] Seal Number: [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
20/05/2021 14:55	[redacted]	Entry Created	**Entry ID** 14691231	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSA [redacted] returned POM Suite keys to the CSS Office. this was placed in the red box on the wall. Seal Number [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors
20/05/2021 14:56	[redacted]	Sub Entry Added	**Entry Description** CORRECTION: 5933668				**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change

20/05/2021 14:31	[redacted]	Entry Created	**Entry ID** 14690992	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** [redacted] called and reported that train 265 LCN: 21566 will detrained at Goldhawk Road . CSS been informed	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 13:56	[redacted]	Entry Created	**Entry ID** 14690780	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS[redacted] took up duties at Ladbroke Grove station. Keys and radio to hand. Logbook read and understood. [redacted] been informed of my Track restrictions	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
20/05/2021 13:54	[redacted]	Entry Created	**Entry ID** 14690769	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
20/05/2021 13:54	[redacted]	Sub Entry Added	**Entry Description** One item of lost property on hand; CM: 658228				**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 13:20	[redacted]	Entry Created	**Entry ID** 14690630	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** Station checks carried out - all in order	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 12:58	[redacted]	Entry Created	**Entry ID** 14690485	**Station** Ladbroke Grove	**Entry Type** Fault	**Entry Description** PHP test done at HMS platform 3. Fault detected and job raised by the CSS Ref: 55531961	**Restricted** None
Date Created	Added By	Action	Change				
20/05/2021 12:57	[redacted]	Entry Created	**Entry ID** 14690479	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** LE PHP system fixed by Telent Engineer	**Restricted** None