Date Created	Added By	Action	Change					
24/05/2021 07:06	[redacted]	Entry Created	**Entry ID** 14721397	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted] (CSS1)	**Restricted** None	
Date Created	Added By	Action	Change					
24/05/2021 07:06	[redacted]	Entry Created	**Entry ID** 14721401	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read. Station keys and radio to hand.	**Restricted** None	
Date Created	Added By	Action	Change					
25/05/2021 18:10	[redacted]	Entry Created	**Entry ID** 14733539	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** CM658233; Lost Property Black IPhone is Rose clear case Customer will collect. En Route from Latimer Rd	**Restricted** None	
25/05/2021 18:10	[redacted]	Lost Property	**Perishable** No	**Valuable** Yes	**Contains Cash** No	**Found By** Customer	**Location Found** Eastbound train 267	**Location Stored** CSS office
Date Created	Added By	Action	Change					
26/05/2021 04:04	[redacted]	Entry Created	**Entry ID** 14736698	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Contractors now off site	**Restricted** None	
Date Created	Added By	Action	Change					
26/05/2021 04:05	[redacted]	Entry Created	**Entry ID** 14736703	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** Fire control panel test done. All ok	**Restricted** None	
Date Created	Added By	Action	Change					
26/05/2021 04:08	[redacted]	Entry Created	**Entry ID** 14736708	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Lost property collected and mail delivered Traffic Circular Parcel for AM Letter for CSA[redacted]	**Restricted** None	
Date Created	Added By	Action	Change					
26/05/2021 04:10	[redacted]	Entry Created	**Entry ID** 14736712	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None	
Date Created	Added By	Action	Change					

26/05/2021 06:34	[redacted]	Entry Created	**Entry ID** 14737847	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 06:34	[redacted]	Entry Created	**Entry ID** 14737851	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read. Station keys and radio to hand.	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 18:29	[redacted]	Entry Created	**Entry ID** 14742149	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All 4 engineering posters delivered to all stations	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 18:47	[redacted]	Entry Created	**Entry ID** 14742217	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** 15.30 Earlier Police officer [redacted] 2719 and colleague came to LGR to attend apparently a female distress call from this station. No staff saw or heard anything unfamiliar. Told I'm we will be vigilant Ref:317 260521	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 19:22	[redacted]	Entry Created	**Entry ID** 14742403	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** 25 Lanyards delivered to AM [redacted] for use with the Body worn cameras 3 for each station with the exception of SBM who will get 4	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 21:59	[redacted]	Entry Created	**Entry ID** 14743014	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Stations West of LGR CSM [redacted] will delver the Lanyards for body worn camera Stations East of LGR will be done separately	**Restricted** None
Date Created	Added By	Action	Change				

28/05/2021 01:18	[redacted]	Entry Created	**Entry ID** 14752825	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** Balfour Beatty contractors booked in for hot works on the track	**Restricted** None
Date Created	Added By	Action	Change				
28/05/2021 01:15	[redacted]	Entry Created	**Entry ID** 14752779	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Last trains departed APT and station closed at 01.07	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 22:01	[redacted]	Entry Created	**Entry ID** 14751332	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted])	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 20:43	[redacted]	Entry Created	**Entry ID** 14750964	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 19:01	[redacted]	Entry Created	**Entry ID** 14750507	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSA on Meal Break, WAG Gate Opened.	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 14:22	[redacted]	Entry Created	**Entry ID** 14748911	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 13:43	[redacted]	Entry Created	**Entry ID** 14748694	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Station security check done, AIO, nothing to report.	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 13:43	[redacted]	Entry Created	**Entry ID** 14748691	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				

27/05/2021 12:25	[redacted]	Entry Created	**Entry ID** 14748334	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** 7 visitors booked on with a PICER for visual survey of station. Key 31 issued.	**Restricted** None	
Date Created	Added By	Action	Change					
27/05/2021 09:13	[redacted]	Entry Created	**Entry ID** 14747289	**Station** Ladbroke Grove	**Entry Type** Incident	**Entry Description** Approximately 0800 hours on the 27/05/2021. Male Passenger came to office window on platform 1 at Ladbroke grove to say He wants to report a crime that he was verbally abused. I rang BTP on 109 and got through and informed BTP of the incident and put the customer on the phone to the Police. He said he was getting off the train on platform 1 and a man wearing a black baseball cap with a rucksack chubby build approximately 5ft 9 tall of Mediterranean origins Moroccan/Tunisian. Called him a Motherfucker Bastard and he was afraid he might get assaulted and was feeling distressed. BTP Ref No. 103/27/05/2021. IRF001126207 CSS [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors	
Date Created	Added By	Action	Change					
26/05/2021 23:05	[redacted]	Entry Created	**Entry ID** 14743541	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted])	**Restricted** None	
Date Created	Added By	Action	Change					
26/05/2021 20:18	[redacted]	Entry Created	**Entry ID** 14742650	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** Lost Property CM658234 Blue grey hoodie with issue 71 branding	**Restricted** None	
26/05/2021 20:18	[redacted]	Lost Property	**Perishable** No	**Valuable** Yes	**Contains Cash** No	**Found By** Customer	**Location Found** Eastbound platform bench	**Location Stored** Lost property draw
Date Created	Added By	Action	Change					

26/05/2021 15:32	[redacted]	Entry Created	**Entry ID** 14741254	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 13:01	[redacted]	Entry Created	**Entry ID** 14740238	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Help Point check. HP23/LAD13 AIO, nothing to report.	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 07:15	[redacted]	Entry Created	**Entry ID** 14738281	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Cleaner [redacted] booked on and issued keys.	**Restricted** None
Date Created	Added By	Action	Change				
26/05/2021 05:36	[redacted]	Entry Created	**Entry ID** 14737468	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** In Cab CCTV Check WB - Train 171, LCN 21328 - All OK EB - Train 213, LCN 21552 - All OK	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 22:31	[redacted]	Entry Created	**Entry ID** 14734765	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				

25/05/2021 19:52	[redacted]	Entry Created	**Entry ID** 14734030	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** 19.35 Heavy set 6ft middle aged man fell on the Westbound platform. No one was around him and no hazards was present. CSA [redacted]e was first respondent followed by myself. The gentleman refused all physical and medical assistance and did not want to disclose any other information aside from he is going to Hammersmith He boarded train 214 to Hammersmith. CSS [redacted] and CSA E[redacted] @ Hammersmith were alerted saw him exit the station safely	**Restricted** None	
Date Created	Added By	Action	Change					
25/05/2021 18:27	[redacted]	Entry Created	**Entry ID** 14733612	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Lost property CM658233 collected by [redacted] She identified herself, described the phone and unlocked it in front of me Everything checked out	**Restricted** None	
Date Created	Added By	Action	Change					
25/05/2021 17:00	[redacted]	Entry Created	**Entry ID** 14733187	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** CM 658232 Lost Property Gold zipped card folder Barclays blue visa debit card student pass YMCA pass and various other cards Name on cards: [redacted]	**Restricted** None	
25/05/2021 17:00	[redacted]	Lost Property	**Perishable** No	**Valuable** Yes	**Contains Cash** No	**Found By** Customer	**Location Found** Under Westbound platform bench	**Location Stored** Lost property drawer
Date Created	Added By	Action	Change					

25/05/2021 16:13	[redacted]	Entry Created	**Entry ID** 14732976	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Rucksack left @ Hammersmith, handed to CSA on train immediately collected by owner Contents verified by owner as school books in yellow folder	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 14:56	[redacted]	Entry Created	**Entry ID** 14732527	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 13:32	[redacted]	Entry Created	**Entry ID** 14731961	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** Station security check done, AIO, nothing to report.	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 13:32	[redacted]	Entry Created	**Entry ID** 14731959	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 12:29	[redacted]	Entry Created	**Entry ID** 14731676	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Help Point check. HP24/LAD22 AIO, nothing to report.	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 11:21	[redacted]	Entry Created	**Entry ID** 14731347	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** [redacted] booked on to test emergency lighting in the station. Keys 31 & 12 issued.	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 07:26	[redacted]	Entry Created	**Entry ID** 14730038	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Cleaner [redacted] booked on and issued keys	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 06:23	[redacted]	Entry Created	**Entry ID** 14729412	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read. Station keys and radio to hand.	**Restricted** None

Date Created	Added By	Action	Change				
25/05/2021 06:22	[redacted]	Entry Created	**Entry ID** 14729410	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 05:40	[redacted]	Entry Created	**Entry ID** 14729136	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** O.P.O. Check T213 E/B LCN 21475 , T212 W/B LCN 21317. All in Order	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 04:07	[redacted]	Entry Created	**Entry ID** 14728336	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Opening Checks Done Station Opened	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 01:09	[redacted]	Entry Created	**Entry ID** 14727575	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done, All in Order	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 01:09	[redacted]	Entry Created	**Entry ID** 14727567	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed , Station Closed.	**Restricted** None
Date Created	Added By	Action	Change				
25/05/2021 00:49	[redacted]	Entry Created	**Entry ID** 14727337	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 21:49	[redacted]	Entry Created	**Entry ID** 14726129	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 20:51	[redacted]	Entry Created	**Entry ID** 14725891	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Not Checked	**Restricted** None
Date Created	Added By	Action	Change				

24/05/2021 20:49	[redacted]	Entry Created	**Entry ID** 14725885	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** Station security check completed by C Young all ok	**Restricted** None	
Date Created	Added By	Action	Change					
24/05/2021 14:42	[redacted]	Entry Created	**Entry ID** 14723998	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None	
24/05/2021 14:42	[redacted]	Sub Entry Added	**Entry Description** log read				**Restricted** None	
Date Created	Added By	Action	Change					
24/05/2021 13:24	[redacted]	Entry Created	**Entry ID** 14723536	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** Station security check done, AIO, nothing to report.	**Restricted** None	
Date Created	Added By	Action	Change					
24/05/2021 13:24	[redacted]	Entry Created	**Entry ID** 14723533	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None	
Date Created	Added By	Action	Change					
24/05/2021 13:00	[redacted]	Entry Created	**Entry ID** 14723402	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** Lost property. Monzo Mastercard, Driving License & Freedom Pass for [redacted] Monzo Mastercard has been destroyed. Reference no. CM658231	**Restricted** Only AMs, CSMs and CS Supervisors	
24/05/2021 13:00	[redacted]	Lost Property	**Perishable** No	**Valuable** No	**Contains Cash** No	**Found By**	**Location Found**	**Location Stored**
Date Created	Added By	Action	Change					
24/05/2021 10:05	[redacted]	Entry Created	**Entry ID** 14722480	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** 2 x Lanes staff booked on with a PICER for removal of vegetation around the station	**Restricted** None	
Date Created	Added By	Action	Change					
24/05/2021 09:32	[redacted]	Entry Created	**Entry ID** 14722278	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Help Point check. HP19/LAD12 AIO, nothing to report.	**Restricted** None	

Date Created	Added By	Action	Change				
24/05/2021 08:29	[redacted]	Entry Created	**Entry ID** 14721918	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** BWT booked on to service water coolers	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 07:10	[redacted]	Entry Created	**Entry ID** 14721454	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Cleaner [redacted] booked on and issued keys	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 05:42	[redacted]	Entry Created	**Entry ID** 14720628	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** O.P.O. Check T213 E/B LCN 21563 , T212 W/B LCN 21369. All In Order	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 04:13	[redacted]	Entry Created	**Entry ID** 14719861	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Opening Checks Done, Station Opened	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 00:48	[redacted]	Entry Created	**Entry ID** 14719230	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done, All in Order	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 00:44	[redacted]	Entry Created	**Entry ID** 14719201	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed, Station Closed	**Restricted** None
Date Created	Added By	Action	Change				
24/05/2021 00:43	[redacted]	Entry Created	**Entry ID** 14719186	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 22:02	[redacted]	Entry Created	**Entry ID** 14717874	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 21:17	[redacted]	Entry Created	**Entry ID** 14717713	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** Security check completed by [redacted] all ok	**Restricted** None

Date Created	Added By	Action	Change					
23/05/2021 20:52	[redacted]	Entry Created	**Entry ID** 14717598	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Weekly checks for Ladbroke Grove asset check tasks have been completed. Status: Not Checked	**Restricted** None	
Date Created	Added By	Action	Change					
23/05/2021 20:48	[redacted]	Entry Created	**Entry ID** 14717591	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** Lost property CM658230 2 X UK passports cigarettes calculator etc collected by customer [redacted]	**Restricted** None	
23/05/2021 20:48	[redacted]	Lost Property	**Perishable** No	**Valuable** Yes	**Contains Cash** No	**Found By** [redacted]	**Location Found** Ladbroke Grove	**Location Stored**
Date Created	Added By	Action	Change					
23/05/2021 20:00	[redacted]	Entry Created	**Entry ID** 14717394	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Last trains tonight E/B T170 Barking 23.55 W/B T270 from Edgware Road 00.28	**Restricted** None	
Date Created	Added By	Action	Change					
23/05/2021 19:59	[redacted]	Entry Created	**Entry ID** 14717383	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Last E/B circle line T216 leaving Hammersmith 20.01	**Restricted** None	
Date Created	Added By	Action	Change					
23/05/2021 19:58	[redacted]	Entry Created	**Entry ID** 14717375	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** L/E 19.15 wag open CSA on meal break	**Restricted** None	
Date Created	Added By	Action	Change					
23/05/2021 19:30	[redacted]	Entry Created	**Entry ID** 14717278	**Station** Ladbroke Grove	**Entry Type** Lost Property	**Entry Description** 1 Pair of glasses handed in CM658229	**Restricted** None	
23/05/2021 19:30	[redacted]	Lost Property	**Perishable** No	**Valuable** No	**Contains Cash** No	**Found By**	**Location Found**	**Location Stored**
Date Created	Added By	Action	Change					
23/05/2021 19:24	[redacted]	Entry Created	**Entry ID** 14717248	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** engineering posters have been printed and sent to all the stations	**Restricted** None	
Date Created	Added By	Action	Change					

23/05/2021 14:35	[redacted]	Entry Created	**Entry ID** 14715588	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
23/05/2021 14:35	[redacted]	Sub Entry Added	**Entry Description** log read				**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 14:04	[redacted]	Entry Created	**Entry ID** 14715388	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Hammersmith and City Minor delays due to train cancellations.	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 14:03	[redacted]	Entry Created	**Entry ID** 14715382	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Wet weather PA going out every 3 minutes due to torrential rain.	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 11:51	[redacted]	Entry Created	**Entry ID** 14714757	**Station** Ladbroke Grove	**Entry Type** Fault	**Entry Description** Fault. Plotter has developed a hardware fault whilst printing engineering posters. Error message on screen says 'Hardware Error 03130031-2F26. Turn off printer, wait, then turn on again'. I have done this 3 times and the error message wont clear. Fault raised, ref no. 418437.	**Restricted** None
23/05/2021 12:13	[redacted]	Sub Entry Added	**Entry Description** message from IT support: Hi just wanted to let you know there was an issue with the previous ticket that we logged for some reason our system did not want to save it correctly so we at IT have rekeyed it and its saved correctly into our system however the reference has changed to INC418439				**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 08:26	[redacted]	Entry Created	**Entry ID** 14713701	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** Station security checks done, AIO, nothing to report.	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 08:25	[redacted]	Entry Created	**Entry ID** 14713697	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change				
23/05/2021 08:25	[redacted]	Entry Created	**Entry ID** 14713695	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** OPO Checks E/B Train 214 L/C 21411 W/B Train 274 L/C 21406 AIO as confirmed by the drivers.	**Restricted** None

Date Created	Added By	Action	Change				
23/05/2021 06:59	[redacted]	Entry Created	**Entry ID** 14713117	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Central Severe delays due to train cancellations, London Underground tickets accepted on buses via any reasonable routes. Jubilee Minor delays due to train cancellations. Metropolitan No service between Aldgate and Wembley Park due to planned engineering work. GOOD SERVICE on the rest of the line. Northern No service due to planned engineering work. Overground No service between Kilburn High Road and Euston due to planned engineering work. Until 10.15 No service between Liverpool Street and Enfield Town / Cheshunt / Chingford due to planned engineering work. Waterloo and City No service until further notice. TfL Rail No service between Paddington and Ealing Broadway due to planned engineering work. GOOD SERVICE on the rest of the line.	**Restricted** None

Date Created	Added By	Action	Change				
23/05/2021 06:54	[redacted]	Entry Created	**Entry ID** 14713054	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read, station keys and radio to hand.	**Restricted** None

Date Created	Added By	Action	Change				
23/05/2021 06:53	[redacted]	Entry Created	**Entry ID** 14713046	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
23/05/2021 06:06	[redacted]	Entry Created	**Entry ID** 14712525	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Opening Checks Done, Station Opened	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 01:16	[redacted]	Entry Created	**Entry ID** 14711318	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** F.C.P. Test Done, All in Order.	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 01:15	[redacted]	Entry Created	**Entry ID** 14711301	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** All Last Trains Departed, Station Closed	**Restricted** None
Date Created	Added By	Action	Change				
23/05/2021 01:14	[redacted]	Entry Created	**Entry ID** 14711288	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 22:12	[redacted]	Entry Created	**Entry ID** 14709896	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 21:50	[redacted]	Entry Created	**Entry ID** 14709781	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** 2 Engie Engineer on site to fix Broken AC Unit in the POM Suite Person in charge: [redacted] Fault number: 5532742	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				

22/05/2021 21:26	[redacted]	Entry Created	**Entry ID** 14709692	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays due to train cancellations. Valid tickets are being accepted on London buses. Hammersmith and City Minor delays due to train cancellations. Northern No service between Charing Cross and Kennington due to planned engineering work. GOOD SERVICE on the rest of the line. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 20:26	[redacted]	Entry Created	**Entry ID** 14709467	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Not Checked	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 20:22	[redacted]	Entry Created	**Entry ID** 14709447	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** CSS [redacted] completed a station security and asset checks and found all in order, apart from known faults	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
22/05/2021 19:00	[redacted]	Entry Created	**Entry ID** 14709101	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** CSS [redacted]t is on his Meal break at Shepherds Bush Market station	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
22/05/2021 18:42	[redacted]	Entry Created	**Entry ID** 14709036	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** CSS [redacted] is on a meal break at Royal Oak Station. She further reported that she will be off the station . This has been reported to necessary personnel	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				

22/05/2021 18:38	[redacted]	Entry Created	**Entry ID** 14709023	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays due to train cancellations. Valid tickets are being accepted on London buses. Hammersmith and City Minor delays due to train cancellations. Metropolitan Minor delays due to train cancellations. Northern No service between Charing Cross and Kennington due to planned engineering work. GOOD SERVICE on the rest of the line. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 17:55	[redacted]	Entry Created	**Entry ID** 14708848	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSA [redacted] has been sent to Westbourne Park station as per CSM. Gate line remains open	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
22/05/2021 17:46	[redacted]	Entry Created	**Entry ID** 14708802	**Station** Ladbroke Grove	**Entry Type** Booking On Contractor	**Entry Description** ABM Operative [redacted] booked on for duties at Ladbroke Grove station . Sentinel Number: [redacted]	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
22/05/2021 16:51	[redacted]	Entry Created	**Entry ID** 14708529	**Station** Ladbroke Grove	**Entry Type** Fault	**Entry Description** Job raised by CSS [redacted] for A/C Unit in POM Suite. SID Number: 1/031 Fault: Switch broken. Reference Number: 55532742	**Restricted** Only AMs, CSMs and CS Supervisors
Date Created	Added By	Action	Change				
22/05/2021 16:07	[redacted]	Entry Created	**Entry ID** 14708289	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 14:35	[redacted]	Entry Created	**Entry ID** 14707655	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** Circle Severe delays due to train cancellations. Valid tickets are being accepted on London buses. Northern No service between Charing Cross and Kennington due to planned engineering work. GOOD SERVICE on the rest of the line. Waterloo and City No service until further notice. Good train service on all other lines	**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 14:29	[redacted]	Entry Created	**Entry ID** 14707602	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** CSS[redacted] took up duties at Ladbroke Grove station. Keys and radio to hand. Logbook read and understood. Also briefed by outgoing CSS. Met LIS has been informed of my Track restrictions	**Restricted** Only AMs, CSMs and CS Supervisors

Date Created	Added By	Action	Change				
22/05/2021 14:25	[redacted]	Entry Created	**Entry ID** 14707577	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
22/05/2021 14:25	[redacted]	Sub Entry Added	**Entry Description** Two lost property forms and items on hand: CM: 658228 - Present CM: 658227- Present				**Restricted** None

Date Created	Added By	Action	Change				
22/05/2021 13:44	[redacted]	Entry Created	**Entry ID** 14707333	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None

Date Created	Added By	Action	Change

22/05/2021 13:39	[redacted]	Entry Created	**Entry ID** 14707312	**Station** Ladbroke Grove	**Entry Type** Security Checks Completed	**Entry Description** Station security check completed by [redacted] all ok	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 13:38	[redacted]	Entry Created	**Entry ID** 14707308	**Station** Ladbroke Grove	**Entry Type** Service Status	**Entry Description** trains being taken out of service but no information being given to Hammersmith or Ladbroke Grove	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 12:53	[redacted]	Entry Created	**Entry ID** 14707099	**Station** Ladbroke Grove	**Entry Type** Staff	**Entry Description** Wag open CSA on meal break	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 12:52	[redacted]	Entry Created	**Entry ID** 14707095	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
22/05/2021 12:52	[redacted]	Sub Entry Added	**Entry Description** log read				**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 07:51	[redacted]	Entry Created	**Entry ID** 14705648	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** ABM Cleaner [redacted]g booked on and issued keys.	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 06:28	[redacted]	Entry Created	**Entry ID** 14704943	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read, station keys and radio to hand.	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 06:28	[redacted]	Entry Created	**Entry ID** 14704942	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 05:31	[redacted]	Entry Created	**Entry ID** 14704552	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** O.P.O. Checks T212 E/B LCN 21565 , T271 W/B LCN 21373. All in Order	**Restricted** None
Date Created	Added By	Action	Change				
22/05/2021 04:08	[redacted]	Entry Created	**Entry ID** 14703970	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Opening Checks Done , Station Opened	**Restricted** None

Date Created	Added By	Action	Change				
27/05/2021 12:39	[redacted]	Entry Created	**Entry ID** 14748381	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Help Point check. HP2/LAD22 AIO, nothing to report.	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 06:33	[redacted]	Entry Created	**Entry ID** 14746157	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** Log book read. Station keys and radio to hand.	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 06:33	[redacted]	Entry Created	**Entry ID** 14746150	**Station** Ladbroke Grove	**Entry Type** Staff Handover	**Entry Description** A Handover was performed between [redacted]	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 05:51	[redacted]	Entry Created	**Entry ID** 14745859	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** All Start of Shift for Ladbroke Grove asset check tasks have been completed. Status: Passed	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 05:34	[redacted]	Entry Created	**Entry ID** 14745766	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** LE Station opened APT	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 11:36	[redacted]	Entry Created	**Entry ID** 14748086	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** 1100 - CSM covering meal break.	**Restricted** None
Date Created	Added By	Action	Change				
27/05/2021 07:25	[redacted]	Entry Created	**Entry ID** 14746667	**Station** Ladbroke Grove	**Entry Type** Other General Noteworthy Event	**Entry Description** ABM Cleaner [redacted] booked on and issued keys.	**Restricted** None
Date Created	Added By	Action	Change				

27/05/2021 05:37	[redacted]	Entry Created	**Entry ID** 14745781	**Station** Ladbroke Grove	**Entry Type** Asset Checks	**Entry Description** In Cab CCTV check WB - Train 171, LCN 21382 - CCTV Ok but train no not illuminated - Fault EB - Train 211, LCN 21495 - OK	**Restricted** None